

CALIFORNIA MEDICAL PROVIDER NETWORK

General Information

Liberty Mutual Managed Care LLC administers the below medical provider networks (MPN):

Liberty Mutual Group MPN	MPN ID # 2378
Helmsman Management Services MPN	MPN ID # 2411
Liberty Mutual Managed Care MPN	MPN ID # 2453
Costco Wholesale MPN	MPN ID # 2041
The Home Depot Medical Provider Network	MPN ID # 0392

MPN Provider Directory, Roster of Treating Physicians, or Roster of All Participating Providers

An MPN Provider Directory, Roster of Treating Physicians, or Roster of All Participating Providers can be obtained by calling the MPN contact or the MPN medical access assistant, or by going to the online MPN provider directory website as indicated below:

Liberty Mutual Group MPN: www.libertymutualprs.com

Helmsman Management Services MPN: www.helmsmantpa.com/prs

Liberty Mutual Managed Care MPN: www.talispoint.com/lmam/external/campn

Costco Wholesale MPN: www.helmsmantpa.com/prs

The Home Depot Medical Provider Network: www.helmsmantpa.com/prs

Medical Access Assistant (MAA)

MPN regulations require that an individual be provided by the MPN to help injured workers with finding available medical provider network physicians of the injured workers' choice and with scheduling provider appointments. The MAA will assist with scheduling an appointment for the first treatment visit in the MPN and an initial appointment with a specialist in an appropriate referred specialty. The MAA can be reached at 1-800-944-0443 from 7 a.m. to 8 p.m. Pacific, Monday through Saturday (except holidays).

MPN Contact

MPN regulations require that an individual be available who is responsible for responding to complaints, for answering employees' questions about the MPN, and for assisting employees in arranging for an MPN independent medical review pursuant to Labor Code section 4616.4. If you would like a copy of an MPN notification document, such as the complete written employee notification, please contact the MPN Contact. The MPN contact can be reached at 1-844-208-1659 from 8 a.m. to 5 p.m. Pacific, Monday through Friday.

For additional information about the CA MPN:

The state provides information about MPNs at the [DWC Medical Provider Network](#) webpage. The MPN Labor Code is Section 4616-4616.7, and is available at the State's DWC website. Using the below link, select Division 4, Workers' Compensation and Insurance; scroll down to PART 2. COMPUTATION OF COMPENSATION; ARTICLE 2.3. Medical Provider Networks: [California Legislative Information](#). The MPN regulations can be viewed at [California Code of Regulations, Title 8, Division of Workers' Compensation, Subchapter 1. Administrative Director--Administrative Rules, Article 3.5.](#)