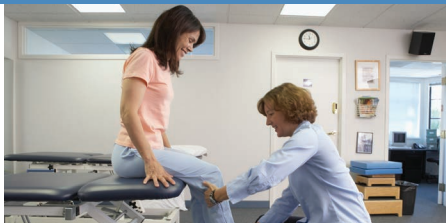


# Outcomes-Based Networks

LIBERTY MUTUAL/COVENTRY PREFERRED PROVIDER PROGRAM (PPP)



## Highlights:

- Quality medical services at competitive rates
- Providers with extensive workers compensation experience
- Focus on returning employees to work as quickly as possible
- Timely and appropriate treatment for injured workers

Helmsman has outcomes-based networks in the following states:

- Alabama
- California
- Florida
- Georgia
- Illinois
- Indiana
- Iowa
- Kansas
- Michigan
- Missouri
- Nevada
- North Carolina
- Oklahoma
- Pennsylvania
- Texas

Helmsman Management Services is helping to reduce your cost of risk by implementing outcomes-based networks (OBNs).

## Delivering Better Claims Outcomes

We believe that OBNs will help your employees access high-quality, cost-effective medical services that are focused on restoring employees' functional capacity and return to work as quickly as possible. Our OBNs were created by identifying those physicians who we believe deliver quality medical care and demonstrate our commitment to innovation and improving return to work.

## A Commitment to Excellence

We believe that OBN providers strive to restore your injured employees' functional capabilities and ability to return to work by:

- Using evidence-based treatment guidelines
- Effectively and proactively communicating with key parties to help deliver responsive and timely treatment
- Helping injured employees receive appropriate medical care for a timely return to work
- Possessing greater knowledge of workers compensation and the issues associated with treating injured workers

## How You Are Affected

As a Helmsman customer, you must notify us as to whether or not you want to participate in the Liberty Mutual/Coventry PPP. If you choose to enroll, we will walk you through the process and provide the documents needed to administer the program. These documents can also be downloaded from [helmsmantpa.com/providernetworks](http://helmsmantpa.com/providernetworks). Liberty Mutual/Coventry PPP providers can be identified by logging onto [libertymutualprs.com](http://libertymutualprs.com) or calling **800-944-0443**.

The implementation of OBNs is one more example of our commitment to innovation and improving health care outcomes in a rapidly changing environment.

## How Physicians Were Selected

Provider selection was based on:

1. An in-depth analysis of medical and return to work outcomes for point of entry providers and orthopedic surgeons
2. The extensive field knowledge of our regional medical directors and our claims and managed care professionals for all other providers

This helped us identify quality providers who, we believe, have the ability to:

- Deliver high-quality, cost-effective medical care
- Facilitate quicker return to work for injured employees
- Lower disability costs (temporary total disability days and permanent partial disability rates)
- Deliver higher claims closure rates and lower total claims costs

We will continuously monitor performance results for point of entry providers and orthopedic surgeons and share these results with our providers.

To learn more about our outcomes-based networks and providers, contact your broker or Helmsman representative today.



[helmsmantpa.com](http://helmsmantpa.com)



Helmsman Management Services is a member of Liberty Mutual Insurance and provides the flexibility of a third-party administrator and the strength of a carrier. Resources such as OBNs are shared across both organizations.

This brochure is a general description of services offered. See your contract for actual terms and conditions. No duty or undertaking is intended or assumed by Liberty Mutual Insurance by this publication, as it is informational in purpose.

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ILLINOIS