



Helmsman Management Services is helping to reduce your cost of risk by implementing outcomes-based networks (OBNs).

Delivering Better Claim Outcomes

Helmsman Management Services (HMS) believes that OBNs will help your employees gain access to high-performing medical providers who deliver medically appropriate and cost-effective medical services that are focused on restoring employees' functional capacity and returning them to work as quickly as medically possible. The HMS OBNs were created through comprehensive quantitative and qualitative analyses to identify primary treating providers who demonstrate the HMS commitment to innovation and improved return-to-work resources.

A Commitment to Excellence

OBN providers strive to restore your injured employees' functional capabilities and ability to return to work by:

- Complying with evidence-based treatment guidelines
- Effectively and proactively communicating with key parties to help deliver responsive and timely treatment
- Ensuring that injured employees receive appropriate medical care for a timely return to work
- Possessing practical experience and knowledge of workers compensation and the issues associated with treating injured employees

How You Are Affected

As a Helmsman customer, you are automatically enrolled in the Helmsman Management Services Medical Provider Network (HMS MPN) unless you expressly opt out. As a participating employer, you are responsible for updating your local worksite posters (DWC 7 forms) with your MPN information. Simply inform your injured employees that they can locate HMS MPN providers by referring to a local worksite poster, using our online Provider Referral System at www.helmsmantpa.com/prs, or calling 800-944-0443. The implementation of OBNs is one more example of our commitment to innovation and improving claims outcomes in a rapidly changing environment.

How Providers Are Selected

Provider selection is based on:

- An in-depth analysis of medical data and return-to-work outcomes for point-of-entry providers
- The extensive field knowledge of Regional Medical Directors and Claims and Managed Care professionals

This helps HMS identify high-performing medical providers who have the ability to:

- Deliver appropriate and cost-effective medical care
- Facilitate quicker returns to work
- Lower disability costs (temporary total disability days and permanent partial disability rates)
- Deliver higher claim closure rates and lower total claim costs

We will continuously monitor performance results for point of entry providers and orthopedic surgeons and share these results with our providers.

To learn more about our outcomes-based networks and providers, contact your broker or Helmsman representative today.

Highlights:

- Quality medical services at competitive rates
- Access to providers with extensive workers compensation experience
- Focus on returning employees to work as quickly as medically appropriate
- Timely and appropriate treatment of injured employees

Helmsman has outcome-based networks in the following states:

- Alabama
- California
- Florida
- Georgia
- Illinois
- Indiana
- Iowa
- Kansas
- Michigan
- Missouri
- Nevada
- North Carolina
- Oklahoma
- Pennsylvania
- South Carolina
- Texas
 - HCN
 - non-subscriber
- Virginia